

# Village Services



## Garbage Pick Up – Recycling – Yard Waste

Our service department collects garbage every Monday morning beginning at 8:00 a.m. at no charge to its residents. They will come into your yard and take your garbage tote and recycling container to the curb; afterwards they will carry it back into your yard. Please note that if a holiday falls on a Monday, the service will commence on Tuesday.



## Special Pick Up – **NOW ONLINE!**

If you need a special pick up for trash that is oversized, large amounts, or hazardous waste, you can now go online to be put on the special pick up list. Special pick up day is on Tuesday mornings, unless there is a holiday on Monday, at which time, the special pick up will be taken care of on Wednesday. You must submit your information by 4:00 p.m. on Monday to get on the list for Tuesday's pick up. Please visit [www.cuyahogaheights.com](http://www.cuyahogaheights.com) at the top select 'Online Services' and select the red 'Special Pick Up' tab. Please fill out your name, address, and all information regarding items you would like to be picked up and where they are located. You will then get an email response when the request has been successfully submitted. **If you have any questions, please contact Vera at 216-641-3505**



## Charity Pick Up – **NOW ONLINE!**

Our service department will pick up any small usable item at your residence that you would like to donate to charity on the first Wednesday of each month. Small household items, clothes, etc., are collected and donated. No tax receipts are given for this service. Please visit [www.cuyahogaheights.com](http://www.cuyahogaheights.com) at the top select 'Online Services' and select the red 'Charity Pick Up' tab. Please enter your address and select from the drop down. Fill out your name, phone number, email address and all information regarding items you would like to donate and where items are located. This must be submitted prior to the first Wednesday of the month for this service. You will then get an email response when the request has been successfully submitted. **If you have any questions, please contact Vera at 216-641-3505.**



## Dumpsters – **NOW ONLINE!**

Residents may rent a village dumpster for personal use at their home by paying \$30.00 to the village for each dumpster load. Dumpsters can be used for yard waste, construction debris or miscellaneous household items **NOT** including carpet, tires, or hazardous waste. Please do not mix materials. Please visit [www.cuyahogaheights.com](http://www.cuyahogaheights.com) at the top select 'Online Services' and select the red 'Dumpster Rental' tab. Select your address from the drop down. Fill in your name, phone number and email address. Select a requested date for the dumpster to be delivered and where you would like the dumpster to be placed. There is now the option to pay the fee online via a link sent to your email. You also can drop off cash or check payments at village hall. Use of the dumpster is for a maximum of two (2) weeks. After two (2) weeks, the dumpster will be picked up from the resident's home. If the resident needs to use it again, he/she will go back on the waiting list. Please note that the disposal of debris created from outside the village is prohibited.



## Village Services



### Table & Chair Rental

A limited number of tables and chairs are available for use by residents having parties at their residence, free of charge. Please contact the service department at 216-641-3505 to reserve your tables and chairs and to arrange a time when you can pick them up.



### Pest and Insect Control

Pest control services are available by contacting our service department at 216-641-3505 with your name, address, phone number, and the nature of your problem. We will then reach out to our pest control vendor. This service is free except for termites, bed bugs, and wildlife. The village also sprays the outside of your home in the spring to hinder any unwanted pests from entering your home.



### Meals on Wheels (By Lori's Custom Catering) – **NOW ONLINE!**

Visit [www.cuyahogaheights.com](http://www.cuyahogaheights.com) at the top select 'Online Services' and select the red 'Meals On Wheels' tab to fill out an application. This service is available to any village resident that is 60 years of age or older. A lunch time meal will be delivered to your home daily, Monday through Friday, by our service department. This is an affordable option, the cost is \$25.00 per week, which is only \$5.00 per day (*you must sign-up up for a full week.*) To receive meals for a given week, payment must be made by the Thursday prior. **If you have any questions regarding this service, please contact Vera Heinzman at the service department at 216-641-3505 or sd@cuyahogaheights.com.**



### Tree Trimming/Removal Service – **NOW ONLINE!**

The village will provide a professional tree trimmer to remove or trim a tree on a resident's property. Please note that tree trimming/removal is limited to two (2) trims per year and one (1) removal. If a crane is needed for tree removal, it is the responsibility of the homeowner to pay for the service. In addition, if a stump needs ground, it is the responsibility of the homeowner to pay for this service, whether the homeowner uses the tree company that the village has a contract with or another tree company. Please visit online at [www.cuyahogaheights.com](http://www.cuyahogaheights.com) under 'Online Services' and select the red 'Tree Trimming' tab.



### Newspaper/Cardboard Recycling

Do your part in helping the environment; recycle cardboard and newspaper. Our village has a recycling container located at Bacci Park in the rear of the back parking lot. The container is strictly for cardboard and newspaper. Please make sure to break down your cardboard boxes before placing them in the container. Stop on down and do your part in recycling. If you have a large amount and are unable to take it to the container, please call the service department during normal business hours prior to Tuesday mornings; we will put it on our "special pick up" list.