

From your Service Department

Garbage Pick Up – Recycling – Yard Waste

Our service department collects garbage every Monday morning beginning at 8:00 a.m. at no charge to its residents. They will come into your yard and take your garbage tote and recycling container to the curb; afterwards they will carry it back into your yard. *Please note that if a holiday falls on a Monday; the service will commence on Tuesday.*



Special Pick Up

If you need a special pick up for trash that is oversized, large amounts, or hazardous waste, don't forget to call the service department to be put on the special pick up list. Special pick up day is on Tuesday mornings, *unless there is a holiday on Monday, at which time, the special pick up will be taken care of on Wednesday.* You must call the service department at 216-641-3505 by 4:00 p.m. on Monday to get on the list for Tuesday's pick up.



Charity Pick Up

Our service department will pick up any small usable item at your residence that you would like to donate to charity on the first Wednesday of each month. Small household items, clothes, etc., are collected and donated. No tax receipts are given for this service, and you must call the service department at 216-641-3505 prior to the first Wednesday of the month for this service.

Newspaper/Cardboard Recycling

Do your part in helping the environment; recycle cardboard and newspaper. Our village has a recycling container located at Bacci Park in the rear of the back parking lot. The container is strictly for cardboard and newspaper. **Please make sure to break down your cardboard boxes before placing them in the container.** Stop on down and do your part in recycling. If you have a large amount and are unable to take it to the container, please call the service department during normal business hours prior to Tuesday mornings; we will put it on our "special pick up" list.



Dumpsters

Residents may rent a village dumpster for personal use at their home by paying \$30.00 to the village for each dumpster load. Dumpsters can be used for yard waste, construction debris or miscellaneous household items NOT including carpet, tires, or hazardous waste. Please do not mix materials. Contact the service director at 216-641-3505 for this service. Use of the dumpster is for a maximum of two (2) weeks. After two (2) weeks, the dumpster will be picked up from the resident's home. If the resident needs to use it again, he/she will go back on the waiting list. Please note that the disposal of debris created from outside the village is prohibited.



From your Service Department (continued)

Table & Chair Rental

A limited number of tables and chairs are available for use by residents having parties at their residence, free of charge. Please contact the service department at 216-641-3505 to reserve your tables and chairs and to arrange a time when you can pick them up.

Pest and Insect Control

Pest control services are available by contacting our service department at 216-641-3505 with your name, address, phone number, and the nature of your problem. We will then reach out to our pest control vendor. This service is free except for termites, bed bugs, and wildlife. The village also sprays the outside of your home in the spring to hinder any unwanted pests from entering into your home.

Meals on Wheels (By Lori's Custom Catering)

This service is available to any village resident that is 60 years of age or older. A lunch time meal will be delivered to your home daily, Monday through Friday, by our service department. This is an affordable option, the cost is \$25.00 per week, which is only \$5.00 per day (**you must sign-up up for a full week.**) To receive meals for a given week, payment must be made by the Thursday prior. **If you have any questions regarding this service, please contact Vera Heinzman at the service department at 216-641-3505 or sd@cuyahogaheights.com.**

Tree Trimming/Removal Service

The Village will provide a professional tree trimmer to remove or trim a tree on a resident's property. Please note that tree trimming/removal is limited to two (2) trims per year and one (1) removal. If a crane is needed for tree removal, it is the responsibility of the homeowner to pay for the service. In addition, if a stump needs ground, it is the responsibility of the homeowner to pay for this service, whether the homeowner uses the tree company that the Village has a contract with or another tree company. Forms can be found on the Village website and once completed can be returned to SD@cuyahogaheights.com or dropped off at the Village Hall.

Grass Cutting

The Village will cut the grass of each senior citizen's residence that is 60 years of age or older and that qualifies under the program. We must have a signed waiver on file to perform this service. Your form can be returned to the village hall. If you are unsure if you have a waiver on file, please contact the Service Department at 216-641-3505. Please remember to remove dog droppings on a routine basis.

Rototilling

The Cuyahoga Heights Service Department will rototill residential gardens once a year, free of charge, upon request. Area to be rototilled must be clearly marked. Please call the Service Department at 216-641-3505 to be put on the list.

