

# Garage Sale

## Cuyahoga Heights Village Wide Garage Sale

Deadline to register for the  
village wide garage sale is  
**Wednesday, May 17.**

Residents must sign up to  
participate. Contact the village  
hall during normal business  
hours.

**Date & Time: Saturday, June 3  
8:00 a.m. until 3:00 p.m.**

We will be placing ads in the  
Neighborhood News and  
online in an effort to promote  
the garage sale.

## MOVING SALE!!! Sunday

Womens small to medium clothing,  
some only worn once!! some mens  
clothing as well, jewelry, furniture  
etc

HOUSE

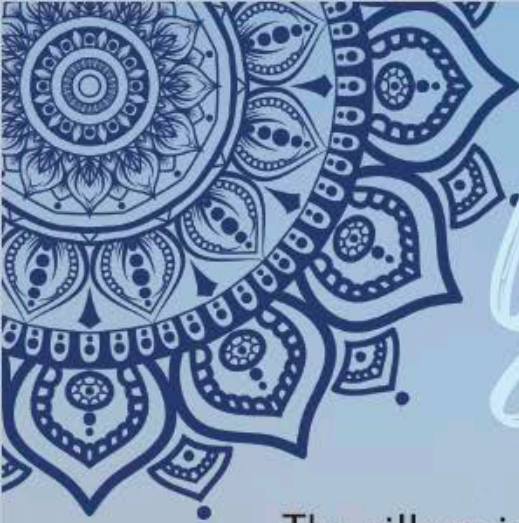
2 bed/2 bath  
condo comes w  
charming furn  
Now only \$

★ CA

BY

The suite is  
Bedrooms  
dresser &  
Fully equi  
bathroom

RENO  
are



# Yoga

with Jessica Tresko

The village is proud in continuing partnership with Jessica and her yoga classes since 2016.

Join us twice per week via a virtual or in person format.

Classes ranging from:

*Vinyasa flow* matches the breath with movements; works up a vigorous sweat

*Yin* deep stretching on the floor

*Relaxation* supported relaxing positions on the floor; props needed

Ages 10 and above of all skill levels are welcome!

## *When:*

Wednesdays - virtual format from 5:15 - 6:15 pm

Saturdays - In person format from 9:15 - 10:15 am

## *Where:*

Virtual classes on Zoom - email & Zoom needed to access.

In person classes - upstairs auditorium at the village hall located at 4863 East 71st,  
Cuyahoga Heights, OH 44125

## *Cost:*

Residents - FREE

Non-resident guests - \$5 per class (can be pre-paid or paid day of class )

Pre-registration is required. Forms can be filled out at the village hall

# FAQs for 2023 Electric Enrollment



## **What is NOPEC?**

NOPEC is a governmental energy aggregation that combines the buying power of over 240 Ohio communities to negotiate competitively priced electricity and natural gas.

## **Why did I receive this letter from NOPEC?**

You live in a NOPEC member community. This means that the residents in your community voted to allow governmental opt-out energy aggregation. Your community leaders chose to join NOPEC. NOPEC negotiates electric supply rates exclusively for NOPEC community members. NOPEC is required by the Public Utilities Commission of Ohio (PUCO) to send these opt-out letters every 3 years to all residents and small businesses that qualify to participate in the NOPEC electric aggregation.

## **What do I need to do?**

To enroll as a NOPEC customer, there is no action required from you. You don't need to fill out or return anything. All eligible electric accounts are enrolled into the aggregation's Standard Program Price option. You can view additional NOPEC products, including monthly variable, 12- or 24-month fixed term products, and 100% renewable options online at [nopec.org/electric](http://nopec.org/electric) or by calling NOPEC's Customer Care Center at 1-855-667-3201.

## **I want to opt-out of NOPEC, what do I need to do?**

If you want to choose another electricity supplier or remain on the utility's Standard Service Offer (SSO), fill out the opt-out form included with your letter and return it by mail or by fax to 440-774-4422 by May 2, 2023.

## **What does NOPEC charge for its services?**

NOPEC receives no public funds, and its member communities and customers are not charged any dues or fees. NOPEC's administrative expenses, such as the cost of the enrollment mailings, staffing and expenses, are paid for by fees from our energy supplier.

## **Are there any monthly fees that will be added to my bill if I enroll in NOPEC's Electric Program?**

No. You will be billed for the electricity that you use. There are no additional fees from NOPEC.



### **If I enroll in NOPEC, will I be switching utilities?**

No, you will not. Your utility will still be the Illuminating Company, C Electric Power, depending on where you live. They will continue to deliver your electricity, read your meter and send your bill. NextEra Energy Services Ohio, through NOPEC, will provide your electric supply. Your electric supply charges show up as a separate line item on the bill you receive from your utility.

### **Will my service be interrupted when I switch suppliers?**

No, your electric service will not be interrupted.

### **What do I need to do to enroll in NOPEC?**

If you received an enrollment letter in the mail, you do not need to do anything to enroll in NOPEC's electric program. Your account will automatically be enrolled for the next three-year term starting with your June 2023 meter read date.

### **What are NOPEC's rates?**

NOPEC's initial Standard Program Electric Price will be 6.45 cents per kWh from your June 2023 to your December 2023 meter read dates. This is significantly lower than the projected Standard Service Offer (SSO) rate the utility will be offering during this same period. You can verify NOPEC's Standard Program Price anytime online at [nopec.org/electric](http://nopec.org/electric). All eligible accounts will automatically be enrolled in this option for the term beginning in June 2023.

NOPEC also offers a Monthly Variable Price that is a percentage off the utility's Price to Compare (PTC), 12 and 24-month fixed term rates, and 100% renewable options. To view pricing on these electric program options and prices, go to [nopec.org/electric](http://nopec.org/electric) or call 1-855-667-3201.

Enrollment in the Monthly Variable Price is limited and subject to availability.

### **I previously enrolled in one of the fixed term products. Do I need to do anything now?**

There is no action needed at this time to continue your enrollment under your requested Fixed Term product. Your account will remain enrolled under your preferred product based on the confirmation letter and updated Terms of Service that were sent to you at the time of your election.

### **If I enroll in NOPEC and change my mind, are there any termination fees?**

You may terminate the agreement anytime without penalty. You will have to pay for the electricity supplied by NOPEC until the date of the switch. But there is no early termination fee.



### **I want to enroll but didn't receive an enrollment letter? What do I do?**

There are several reasons why some customers may not have received an enrollment notice:

- You may have previously signed a notice from the utility that prohibits them from releasing a customer's information to independent suppliers.
- You may be under contract with another supplier and are not eligible.
- You may have been inadvertently excluded from the database acquired from the utility.
- You may be ineligible because you are on a Percentage of Income Payment Plan (PIPP) or Home Energy Assistance Program (HEAP) or are not current on your payments to the utility.
- You may have requested to be on the "Do Not Aggregate" list.

For more information, contact NOPEC's Customer Care Center at 1-855-667-3201 (1-855-NOPEC-01).

### **If I opted out three years ago, do I have to opt out again?**

By law, if a customer opted out 3 years ago and did not choose an alternative supplier (remained with their utility's Standard Service Offer or SSO) they must opt out again.

### **Why do I have to pay for the stamp to mail my opt out form?**

NOPEC is a Council of Governments representing our member communities. We give all of our customers an opportunity to opt-out of NOPEC at any time without any termination fees or penalties. To control operating costs, we do not pay postage costs to mail in an opt-out notice. To save postage costs, you can choose to fax your opt-out form to 440-774-4422 or call NOPEC's Customer Care Center at 855- 667-3201.

### **How do I permanently get removed from the aggregation enrollment mailing list?**

You can file with the Public Utilities Commission of Ohio (PUCO) to be on the "Do Not Aggregate" list.

### **If I'd like to speak to someone regarding my questions, who can I call?**

Call NOPEC's Customer Care Center at 1-855-667-3201 (1-855-NOPEC01). They are available 24/7 to take your call. We also encourage you to visit our web site at [nopec.org](http://nopec.org) for more information.

# EASTER EGG HUNT 2023













**WHEN: SATURDAY, JULY 8TH**

**GATES OPEN: 2:40 PM**

**GAME STARTS: 4:10 PM**

**COST: \$25 FOR RESIDENTS**

**\$58 FOR NON-RESIDENT GUEST**

Transportation will be provided by our Village Bus. Patrons will be dropped off outside of the gate to proceed through security. The free promotional item for this game will be a Jose Ramirez Bucket Hat.

Each ticket holder will have a \$15 snack voucher to use on any items in Progressive Field.

**Tickets are limited!**

**RSVP no later than May 22, 2023**

**First come first served**

Contact Vera at [chvrec@cuyahogaheights.com](mailto:chvrec@cuyahogaheights.com)



## Better Business Bureau® Senior Awareness Initiative Scammers Targeting Owners of Stolen Kias and Hyundais

Thefts of Kia and Hyundai vehicles are surging in Northeast Ohio. The thefts, which exploit a steering wheel column vulnerability in certain model years, have been part of a worldwide TikTok trend that has been keeping law enforcement on their toes. Many local police departments, such as the cities of Cleveland, Westlake, and Fairview Park, have even resorted to providing steering wheel locks to their residents to help thwart crime. Scammers are using this spike in crime to target consumers who have been the victim of stolen car thefts.

A local woman contacted Better Business Bureau® Serving Greater Cleveland (BBB®) after an experience with online scammers targeting victims of stolen cars. The woman told BBB that “a company called Car Tracking Team contacted me through Facebook because I had posted that my daughter’s Kia Forte 2017 was stolen. The company offered to find my daughter’s car within 2 hours for \$126. There were (supposed) to be no other fees unless a tow was needed. I paid through Cash App. After, waiting over 2 hours, I reached out to a guy named Chris Williams. He called me and told me that I have to pay another \$86 to find my car. That was not the agreement nor was I ever informed of additional fees.” The woman never found her daughter’s vehicle this way and was never provided a refund. Additionally, the woman discovered that there is no way to track a stolen vehicle unless a tracking device was previously installed.

BBB is providing the following tips to consumers who may be at risk of vehicle thefts or scams targeting car owners.

- **Find out if your car is at-risk of being stolen.** Not all years and models of Kia and Hyundai vehicles are affected. Those models with built-in immobilizers or “push start” ignition systems are not at risk.
- **Install a vehicle immobilizer, a steering wheel lock, and a GPS tracking device.** Consider purchasing and installing one or more of these items to deter thefts. A GPS tracking system won’t prevent theft but will make the car’s location more easily traceable.
- **Know if your car has GPS tracking and how to use it.** If you have questions if your vehicle has GPS tracking, contact your vehicle’s manufacturer, car manual, or dealer. Many GPS tracking devices can also be purchased as aftermarket kits so make sure you have that company’s contact information if the car ever goes missing.
- **Contact the local police immediately.** If your vehicle is stolen, contact your local police department immediately and provide them with details such as the make, model, year, color, and VIN in addition to any GPS tracking information.
- **Park in a locked garage or an area that has working surveillance cameras.** If this isn’t an option, consider installing a high-resolution surveillance camera.
- **Don’t leave valuables in a car.** Don’t give would-be car thieves additional incentives to steal your vehicle. Leave valuables in a secure location or not easily visible from the outside.



## Better Business Bureau® Senior Awareness Initiative Diving into the Deepfake World of Grandparent Scams

Scammers are taking a new twist on old scams by incorporating artificial intelligence into their schemes. Better Business Bureau® (BBB®) has previously reported on "deepfake" scams and new technology, such as voice, video, and artificial intelligence (AI) software, being used to perpetuate fraud. BBB they received through a secondary method, such as a phone call or email. Now that simple advice is no longer enough.

Recently, the Federal Trade Commission (FTC) released a report about scammers specifically targeting family members using voice cloning technology. It's a new twist on the "Grandparent Scam." The Grandparent Scam is a well-known extortion scheme involving a telephone call or message from someone posing as a grandchild who has gotten into trouble. Oftentimes, these are traffic accidents, medical issues, or legal problems. Callers will plead for the recipient not to tell their mom and dad and to send them money immediately.

Scammers often use the name, nicknames, and likenesses of grandchildren based on information pulled from social media posts. New scams are taking this process one step further and are using audio clips from videos uploaded on Instagram and TikTok to create new content in voice-cloning programs. These cloned audio pieces sound like the real person and can easily trick an unsuspecting victim.

BBB is providing the following advice for consumers who may be at risk of receiving a grandparent scam call:

- **Confirm Identities** - Make sure you know who you are speaking with. Since deepfake and AI technology have progressed so far, so quickly, use different and multiple methods to confirm a loved one's identity. Make phone calls to known numbers and send messages to confirmed emails and social media accounts.
- **Watch and Listen Closely** - Fake audio or video might include choppy sentences, unnatural or out-of-place inflection, odd phrasing, or background sounds that don't match the speaker's location. These are all red flags and signs of a fake.
- **Be Careful What You Post Online** - Stay alert to the possibility of impersonation. Make sure your family knows about deepfakes, and tell everyone to use caution when posting things publicly.

If you have spotted a scam (whether or not you've lost money), report it to [BBB.org/ScamTracker](https://www.bbb.org/ScamTracker). These reports can help others avoid falling victim to scams. Consumers can also visit the Scam Tracker website to view the latest reported scams in their neighborhood or across North America.

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