

From the Service Department

Garbage Pick Up - Recycling - Yard Waste

The Village Service Department collects garbage every Monday morning beginning at 8:00 a.m. at no charge to its residents. Our Service Department will come into your yard and take your garbage tote and recycling container to the curb; afterwards they will carry it back into your yard. Please note that if a holiday falls on a Monday; the service will commence on Tuesday.



Special Pick Up

If you need a special pick up for trash that is oversized, large amounts, or hazardous waste, don't forget to call the Village Hall to be put on the special pick up list. Special pick up day is on Tuesday mornings, unless there is a holiday on Monday, at which time, the special pick up will be taken care of on Wednesday. **You must call the Village Hall by 4:00 on Monday to get on the list for Tuesday's pick up.**

Charity Pick Up

Our Service Department will pick up any usable item at your residence that you would like to donate to charity on the first Wednesday of each month. Household items, furniture, clothes, etc., are collected and donated to the West Side Catholic Center. No tax receipts are given for this service, and you must call the Village Hall prior to the first Wednesday of the month for this service.

Newspaper/Cardboard Recycling

Do your part in helping the environment; recycle cardboard and newspaper. Our Village has a recycling container which is located in Bacci Park in the rear of the back parking lot. The container is strictly for cardboard and newspaper. Stop on down and do your part in recycling. If you have a large amount and are unable to take it to the container, please call the Village Hall during normal business hours prior to Tuesday mornings; we will put it on our "special pick up" list.



Dumpsters

Residents may rent a village dumpster for personal use at their home by paying \$30.00 to the village for each dumpster load. Use of the dumpster is for demolition only. Examples of demolition are lumber, railroad ties, windows, doors, roofing material, flooring (*not carpeting*), drywall or plaster, stones, rocks, bricks, concrete, cement blocks, etc.

From the Service Department (continued)

Meals on Wheels (meals now prepared by Lori's Custom Catering)

This service is available to any village resident that is 60 years of age or older. A lunch time meal will be delivered to your home daily, Monday through Friday, by our Service Department. This is an affordable option, the cost is \$25.00 per week, which is only \$5.00 per day (must sign-up up for a full week). To receive meals for a given week payment must be made by the Thursday prior.

If you have any questions regarding this service please contact Mindy Armbrust at the Service Department at 216/641-3505 or m.armbrust@cuyahogaheights.com.



Snow Removal Program * Residential Snow Removal Program

- All Village roadways will be plowed first and maintained prior to any driveways being plowed.
- Once the Service Director feels that the roadways and municipal buildings have been maintained, the driveways of our senior citizens will be plowed (*using the same criteria that applies to our grass cutting service*).
- Afterwards, taking into consideration manpower, time and safety issues the Village will **help** residents with their driveways in the event of a storm that produces more than 2-4 inches of snow at the resident's request.
- All residents must have driveway markers in place in order to allow the Service Department to plow their driveway. The Village will provide markers and place them for all seniors who qualify for the "grass cutting program." Residents with shorter driveways need 4 markers in place, and long driveways must have 6 markers. They need to be placed at the beginning, middle (if long drive), and at the end of your drive. If you wish to purchase markers from the Village for \$1 each, please stop at the Service Department. Should you have any questions please contact Service Director, Dave Sammons at 216-641-3505.
- Please note that residents are responsible for cleaning their driveway aprons, as it is difficult to plow them over again after the streets are plowed. Each homeowner and/or resident must have a waiver of liability on file at our Service Department. If you already have filled out a waiver of liability and there have been no changes to it, there will be no need to fill out a new one.

