

# *From the Dispatch Department*

## *When you call the police*

- Speak calmly and clearly
- Give your full name and phone number so we can call you back if we need more information
- Be patient, the dispatcher may have an emergency on the next line

If you call **911** by accident, **STAY ON THE LINE** and let the dispatcher know it was an accident.



Just a reminder to all our residents that if you are going on vacation you can call dispatch at 883-6800 to put a special attention on your home. We are going to ask you when you will be leaving and when you will be returning home, if you have stopped your mail and paper, if you are going to leave any lights on in your home, if anyone will be stopping at your home during your absence and an emergency telephone number in case there is a problem. Dispatch will then forward that information to the police officers, so they can check your residence throughout the day and night.



# *From the Building Department*

The past few village newsletters have included updated information regarding procedures for the George M. Suhy Grant Program. Thank you to those who have been complying with the new instructions.

Included in this month's newsletter is a flyer outlining the new procedures, along with a listing of qualifying improvements. Complying with the new procedures will ensure that your grant reimbursement is processed without delay.

This spring the Building Department will be conducting biennial exterior maintenance compliance inspections. You will be notified if your property has maintenance issues that need to be addressed.

If you have any questions regarding these matters, please contact the Building Department at (216) 641-7020 during regular business hours.

