

Village of Cuyahoga Heights Newsletter ~ September 2017

Dispatch:

Consider the following safety tips: Practice with your children their phone number (including area code), address, and full name. Talk to them about how and when to make emergency phone calls, both at home and in public. Walk the neighborhood with your children, Point out the safe places they can go in the event of an emergency. Talk to your children frequently about the danger of strangers.



Make sure you know the exact way your child comes home from school. Encourage your child to walk with a friend while walking home. Encourage your child to look out for other children's safety as well and report anything suspicious to you. Before leaving your child home alone, make sure there are phone numbers readily available in the event your child needs to contact you. Agree on rules to follow when your child is home alone. (Friends, computer use, cooking, playing outside) Instruct your child never to open the door for anyone or answer the phone unless they are sure it is you or someone they know. Make sure they know how to work the door and window locks and have them keep them locked at all times.



We have sent out two SwiftReach notifications the last couple of weeks, if you did not receive one and would like to be in our system you can either use the SwiftReach portal on the Cuyahoga Heights Village Website on the Police page or contact Dispatch Supervisor Barb Cash at the Police Department directly at 216-883-6800. The SwiftReach system is used to notify our residents and businesses, by telephone, of any emergency situations that may occur in Cuyahoga Heights. The telephone numbers you supply the Police Department are kept strictly confidential and are not given out to the public.

We can now enter your cell phones with your phone carrier in the SwiftReach system so that a text message can be sent to you, please use the SwiftReach portal on the Village website or you can call or email me at <u>b.cash@cuyahogaheights.com</u> at the Police Department and I will make the change in the system.

Fire Department:

